



## Deliveries : Help Us Help You

- ▶ Order amendments & cancellations will not be accepted after 5pm on day of order
- ▶ All products are made to order and are non returnable
- ▶ Orders must be checked against the delivery docket when being offloaded
- ▶ Shortages, incorrect products or damaged bags should be reported within 3 days
- ▶ If there are more than 5 burst bags, please send photos to [customer.services@k-rend.co.uk](mailto:customer.services@k-rend.co.uk)
- ▶ Indicate on the delivery docket if you prefer a replacement or a credit note
- ▶ Advise us of late deliveries asap
- ▶ Take care offloading pallet, forklift forks could be damaging other bags



**Please note all discrepancies on the delivery docket, scan & return to [customerservices@k-rend.co.uk](mailto:customerservices@k-rend.co.uk) within 3 working days**